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System Support Series 14





The BXII cartridge pictured above has been painted gray for better visibility.

## About the Cartridge

The BX engine and cartridge were first introduced with the QMS® 860 printer. When the BXII engine was introduced with the QMS 1660 and Hewlett Packard® LaserJet® 4V, (HP or 4V respectively) the physical design of the cartridge stayed the same, but drum and toner were upgraded to accommodate the enhanced resolution, higher print speed and the Power Save option of the new engine. Interestingly, since the introduction of the BXII engine, QMS has made the BXII cartridge a standard for both of their BX- and BXII-based printers. Customers who order OEM replacement cartridges for their QMS 860 printers actually get a BXII cartridge.

The BX and BXII cartridges are essentially the same cartridge and therefore use the same remanufacturing processes and components with the exception of toner formulation. BXII printers require a dedicated BXII toner formulation while BX printers can use either BX or BXII toner. (See page 3, *BX and BXII Toner Compatibility* for for more information.)

The BX/BXII cartridge is most similar in design to the LX (IIP) cartridge, but of a larger tabloid size. The cartridge sections are held together by two cartridge pins and a spring.

Remanufacturing Information

The pins are easily removed using a pair of sidecutters, separating the waste bin and toner hopper sections.

The **waste bin section** houses the drum, PCR, wiper blade and recovery blade assembly. The **drum** used in the original BX (QMS 860) cartridge was a green SX-style without a vibration dampener (aluminum slug). With the BXII cartridge, the drum was upgraded to a gray NX-style drum that included a vibration dampener.

The BXII **PCR** is somewhat unique in that it has a black conductive cap installed on one end of the shaft. The cap is used to aid conductivity between the PCR and electrical contact in the waste bin section. Like other Canon PCRs, the BX/BXII PCR is highly suspectible to wear and exhibits print problems in low humidity conditions. To maximize performance and longevity, we recommend recoating the PCR after the OEM cycle. Recoated PCRs are guaranteed for five remanufacturing cycles, and can be recoated an additional two times after the initial recoating for a total of 15 cycles. (See page 3 for more information)

The **wiper blade** features a layer of foam installed on the stamping, and an additional washer used with one of the mounting screws. For best performance, we recommend replacing the wiper blade each time you replace the drum.

The mylar **recovery blade** is mounted to a metal stamping that is secured to the waste bin section with two screws. Damaged blades can be replaced by removing the entire assembly or only the recovery blade.

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 Sug. Remanufactured Cartridge Price
 \$109 -\$139

 Toner Weight
 340 (BX) or 400 (BXII)

 Toner Class
 Microfine

 Recommended Test Printer
 HP LaserJet® 4V

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The drum shutter is a potential cause of damage to the drum. The shutter's extra length allows it to flex easily in the center. As a result, the shutter has a tendency to slap or rub against the drum when the cartridge is gripped in the shutter area or during shipping. A **drum shutter felt** is an essential aftermarket component in order to prevent scratches or nicks on the drum.

The **toner hopper section** houses the mag roller, doctor blade and toner. The BX uses a black, coated **mag roller**. The wear factor of the black coating is one of the biggest issues with this component. As the coating wears and smooths, it loses it's ability to uniformly charge toner and properly deliver it to the OPC. The result is lighter and lighter print over the life of the mag roller.

Once the coating is worn, neither stripping nor liquid treatments can restore the vital imaging properties of the mag roller. Our research has found that the only reliable method for attaining consistent mag roller performance is to completely resurface and recoat the sleeve. Static Control's mag roller recoating program is projected to be available in the latter part of 1996.

The **doctor blade** uses plastic wipers installed at each end of the stamping that contact the mag roller sleeve. When replacing the doctor blade, remove the wipers and install them on the replacement blade. Doctor blade sealing foam, now available from Static Control, is installed to the hopper body to prevent leakage from underneath the doctor blade stamping. **Toner** formulation is the key distinguishing factor between the BX and BXII cartridges. The BXII toner is formulated for the faster speed (16 ppm), higher resolution and PowerSave<sup>™</sup> features of the BXII engine and can be used in either BXII or BX cartridges. BX toner, however, is formulated exclusively for the BX application. The traditional BX cartridge uses 340 grams of toner, while the BXII uses 400 grams.

The hopper is sealed using a **gasket sealing assembly** similar to the seal used in the LX (IIP) cartridge. Note that this seal is not a "lay in" type of seal. The rear edge of the gasket is anchored in a groove at the rear of the seal channel. Sealing the hopper requires removal of the seal channel plug, toner low sensor bar and mag roller felts. The key to a secure seal and leakage prevention is removing the OEM seal filament material. All installation tools, cleaning tools and replacement items are included in the BX/BXII Gasket Sealing Assembly Installation Kit. An overview of the sealing process is included with the remanufacturing instructions in this manual on page 38.

## **BX and BXII Toner Compatibility**

**BX MicroGraphics 1 toner** should be used exclusively with BX (QMS 860) applications. The BX MicroGraphics 1 toner is not formulated to meet the demands of the faster print speed, higher

| Cartridge Information  |                                       |                      |             |                               |
|--|---------------------------------------|----------------------|-------------|-------------------------------|
|  | QMS 860 (BX)                          | QMS 1660E (BXII)     |             | HP LaserJet 4V/4MV (BXII)     |
| OEM Part Number  | Canon EP-B                            | Canon EP-BII         | ••••••      | C3900A                        |
| OEM Published Yield <sup>1</sup>   | 7,500 pages                           | 7,500 pages (4% co   | overage)    | 8,100 pages                   |
| Price (Retail, as of June/July 1996)<br><sup>1</sup> Yield is based on 5% page coverage, letter size pages | \$199.00<br>s unless noted otherwise. | \$206.00             |             | \$206.00                      |
| Printer Compatibility  |                                       |                      |             |                               |
| BX   | Daikin Industries (                   | Comtec 9700+         | OCE 6450/   | /6451/6460                    |
| Accel-Writer 8100  | ECRM Scriptprinte                     | r                    | QMS 860 l   | Hammerhead Print System       |
| Acorn Graphtex 400   | Genicom Corporat                      | ion 9080             | QMS 860/    | 860 Plus Print System         |
| Apple Laserwriter Select 350   | Intergraph Corp                       |                      | Varityper : | 5160                          |
| Birmy Graphics Powerimage 11/17, XL 1  | 11/17 JBCC Power Writer               | 5036                 | Varityper 1 | Panther                       |
| Brother HL-8PSJ/HP-PSJ   | JRL Systems Easyc                     | opy L Series         | Xante Acc   | el-A-Writer 8100              |
| Calcomp CCL600/XF/ES   | JRL Systems LP-18                     | 0                    | Xante Acc   | el-A-Writer 8100 ENH          |
| Canon LBP-AX/BX  | Newgen Sys Turbo                      | PS-440B/660B/1200B   | Xitron Clij | pper Cadet                    |
| BXII   | Hewlett-Packard L                     | aserJet 4V           | Newgen S    | ystems DesignXpress 8         |
| BGL Tech Laserleader Mark 9416   | JRL Systems LP180                     | -16 Model 1          | Prepress S  | olutions VT1200               |
| Calcomp CCL 600 ES/1200 ES   | JRL Systems LP180                     | -16 Model 2          | QMS 1660    | Print System                  |
| Canon P-380  | JRL Systems LP180                     | -16 Model 3          | QMS 1660    | E Print System                |
| Genicom 9160   | Newgen Systems D                      | esignXpress 12       | QMS 1660    | EX Print System               |
|  | Neurose Queterre D                    | and the Version of O | Vanta Com   | momentian Accol A Writer 0000 |

print resolution and power save features of the BXII-based printers. The print speed of the BXII printers is 16 ppm, double that of the BX, so there is less dwell time in the fuser section for melting the toner and bonding it to paper. The PowerSave<sup>™</sup> feature of the BXII printers also requires a specific toner formulation that works with the wide range of temperature changes in the fuser section. Using BX toner in a BXII application generally results in a high degree of fuser offsetting and poor print quality. For best results, use BX MicroGraphics 1 toner exclusively with BX (QMS 860) applications.

**BXII MicroGraphics 1 toner** can be used in either the BX or BXII application. When QMS introduced the BXII-based 1660 printer, the BXII cartridge become the standard for both the 860 and 1660 printers. An end user who orders a cartridge for the 860 actually gets a BXII cartridge. Because the BXII holds 60 more grams than the BX, the end user also gets a higher rated page yield.

We recommend building BX cartridges to BXII specifications in order to take advantage of increased yield as well as complete cartridge compatibility between BX and BXII printers.

#### **Compatibility Chart**

|       | COMPATIBLE TONER FORMULATION |                                |                                    |  |  |
|-------|------------------------------|--------------------------------|------------------------------------|--|--|
| TYPE  |                              | BX MicroGraphics I<br>(BX340B) | BXII MicroGraphics I<br>(BX2-400B) |  |  |
| RIDGE | BX (QMS 860)                 | yes                            | yes                                |  |  |
| CARI  | BXII (HP4V)                  | no                             | yes                                |  |  |

### **BX UltraPrint Drum**

The new BX UltraPrint<sup>™</sup> drum used in combination with BX or BXII MicroGraphics toner offers a significant reduction in fuser offsetting defects commonly associated with BXII printers. The drum was co-developed by our systems experts to obtain increased yield while simultaneously minimizing the occurrence of offsetting. The BX UltraPrint drum and MicroGraphics combination achieves print quality and yield (8,000 pages at 5%) equal to that of the OEM.

## Static Control's BX/BXII Remanufactured PCR

Like most of the Canon-based Primary Charge Rollers, BXII OEM PCRs are also recoatable through the Static Control PCR Recoating Program. After the initial recoating which is guaranteed for 5 remanufacturing cycles, the BXII PCR can be recoated an additional two times for a total of 15 remanufacturing cycles.

### **Market Outlook**

The BX-based printer was a significant addition to the laser printer market because it was the first tabloid-sized printer in the 7-10 ppm market segment offered at an affordable price (about \$3,500). The printer offered small to mediumsized businesses graphics capability and tabloid printing at 600 dpi print resolution. Improvements in networkability, resolution, speed (16 ppm), and lower price points in the later BXII-based printers have kept the printer competitive in the 16-20 ppm market segment. Without a doubt, pricing of under \$2,000 (street price) for BX printers, in addition to the expanded features, fuel the popularity of these printers.

BX/BXII printers are usually found in small graphics companies or graphics departments, newspaper companies, publishing, and departments that specialize in CAD applications. Tabloid-sized page printing, full bleed and heavy graphics printing can increase page coverage which in turn can decrease yield rates.

Currently in North America, there are an estimated 250,000 BX/BXII printer placements which consume approximately 6-10 cartridges per year. As BXII printers remain competitive with other tabloid printers in similar market segments, placements are expected to increase. In the last year, industry trends have shown that BX/BXII cartridges have gained considerable share in the cartridge remanufacturing mix of Canon-based cartridges. Although the share of BX remanufactured cartridges is quite low compared to mature cartridge markets such as the SX, we expect years of continued growth in the BX/BXII market share, as well as growth in total cartridge consumption.

• Remove the black conductive Cap before recoating PCRs from BX/BXII cartridges may have a black conductive cap installed on one end of the PCR shaft. Before you send in your BX/BXII PCRs for recoating, be sure to remove the black conductive cap from the PCR shaft and store it at your facility. Caps should be reinstalled on the shaft of the recoated PCRs.

If caps are left installed on incoming PCRs, we will make every effort to return them with the recoated PCRs.

• Recoated BX/BXII PCRs are a mottled, tan or grayish color When you get recoated BX/BXII PCRs back, you will notice that the rollers appear mottled, tan or gray in color. During the recoating process the black outer layer of the PCR material is removed and replaced with a clear coating. The tan or gray color is the underlying resistive layer showing through the coating.

• BX and BXII recoated PCRs are interchangeable There are no discernable differences between the PCRs in BX or BXII cartridge applications. Recoated BX/BXII PCRs can be used with either the BX or BXII applications.

For more information about Static Control's PCR Recoating Program, contact your Sales Representative. Phone numbers are listed on the back page of this manual.



## QMS 860

QMS was one of the first companies to introduce a printer with the Canon BX engine, and for several years after the release of the 860, QMS held a dominant share of the BX market. The QMS 860 features 8 ppm print speed and 600 dpi print resolution. Most notable about the release of the 860 printer was that QMS set a new price point for tabloid printers. The 860 offered smallto medium-sized workgroups high-resolution tabloid printing at an affordable price, which made it one of the most popular BXbased printers. Versions of the 860 include the 860 Hammerhead Print System and the 860 Plus, all of which are based on the same BX engine.

## QMS 1660E

The QMS 1660E is an updated version (January 1995) of the 1660, which was one of the first BXII-based printers. The E version is still based on the BXII engine and features 16 ppm print speed, 1,200x600 dpi resolution and QMS's fastest controller design. The 1660E also features full bleed capability on 11x17 size paper.

The latest "E" version of the printer has built-in Ethernet capability that QMS refers to as "CrownNet". Although the HP version of the BXII sells for less than the 1660E, QMS believes that the CrownNet technology is a strong factor for securing sales.

In May 1995, QMS went even further to upgrade the 1660E by improving print resolution from 600x600 to 1200(H) x 600(V) with

laser modulation. With adequate memory installed, the new daughterboard allows the machine to operate at 1200x1200 dpi.

## Hewlett Packard LaserJet 4V/4MV

The BXII-based LJ4V/4MV were the first of HP's tabloid-size laser printers, but surprisingly HP was not the first company to offer a printer based on the BXII engine: CalComp, NewGen, QMS and Xante introduced their versions of the printer several months earlier.

HP's version of the BXII is virtually indistinguishable from other versions of the printer, not only in features, but also in appearance. At the time of its introduction, the 4V/MV featured the most powerful processor delivered by HP, a faster processor than HP's own 4Si. Like the QMS 1660E, the HP4V also offers full bleed graphic technology for 11x17 size paper.

Reportedly, HP's 4V/4MV printers were developed to bridge a gap between the existing 12 ppm LJ4 plus and 17 ppm LJ4Si printers. At the time the 4V/4MV were introduced, HP envisioned the need for tabloid-size printing to become more mainstream in the future. Which it has; current BXII printers are widely used, not only for general office printing, but also for CAD and graphics printing.

| Drintor | Information |
|---------|-------------|

|                             | QMS 860 (BX)                     | QMS 1660E (BXII)                 | HP LaserJet 4V/4MV (BXII)     |
|-----------------------------|----------------------------------|----------------------------------|-------------------------------|
| Introduction List Price     | \$3,906.00                       | \$3,999.00                       | \$2,449 (4V), \$3,549 (4MV)   |
| First Ship Date             | July 1992                        | January 1995                     | September 1994                |
| Pages Per Minute (ppm)      | 8 ppm (letter)                   | 16 ppm (letter)                  | 16 ppm (let, legal, exec)     |
|                             |                                  | 9 ppm (tabloid)                  | 8 ppm (tabloid)               |
| Engine Duty Cycle           | 10,000 pages/month               | 35,000 pages/month               | 35,000 pages/month            |
| Processor                   | 25 MHz Intel 80960CA             | 33 MHz IDT 3081E                 | 33 MHz Intel 80960CF          |
| Resolution (dpi)            | 600 (H) x 600 (V)                | 600 (H) x 600 (V) dpi (original) | 600 (H) x 600 (V) dpi         |
|                             |                                  | 1200 (H) x 600 (V) dpi (update   | REt resolution enhancement    |
|                             |                                  | as of June 1995)                 | 120 gray levels (PCL mode)    |
|                             |                                  |                                  | at 106 lpi                    |
| <b>Toner Reduction Mode</b> | N/A                              | yes (Conserve Toner mode)        | yes (Economode)               |
| EnergyStar Compliant        | no                               | yes                              | yes (PowerSave™ feature)      |
| Page Size                   | letter, A4, A5, legal, exec., B4 | letter, A4, A5, A6, legal,       | letter, A4, legal, exec., B4, |
|                             | 11x17" (tabloid), A3             | exec., B4, B5, 11x17" (tab), A3  | 11x17" (tabloid), A3          |
| Target Market               | Graphic arts, presentation       | Workgroup printing,              | General office printing       |
|                             | graphics, desktop publishing,    | business graphics,               | (both printers); CAD, desktop |
|                             | word processing                  | text processing                  | publishing (4MV)              |
|                             |                                  |                                  |                               |

.....



Waste Bin Section - Terms and Definitions



#### Cartridge Pin

Two pins installed at each end of the assembled cartridge hold the waste bin and hopper sections together.

#### Drum Axle (Right)

Installed at the right end of the waste bin section to hold the drum in place.

#### Drum Contact Axle (Left)

Installed at the left end of the waste bin section to hold the drum in place; a short metal rod installed in the axle assembly makes contact with the drum contact installed in the spur gear, providing electrical contact between the drum and printer.

#### **Drum Electrical Contact**

Installed in the spur gear of the drum; makes contact with the short metal rod installed in the drum contact axle and provides electrical contact between the drum and printer.

#### **Drum Shutter**

Protects the drum from light damage when the cartridge is out of the printer. When the cartridge is installed in the printer, the shutter opens so that the drum is exposed to the paper.

#### **Drum Shutter Actuator Arm**

Opens the drum shutter when the cartridge is installed in the printer.

#### **Drum Shutter Felt**

Shutter felt is an aftermarket component installed on the interior of the drum shutter. It protects the drum from potential damage caused by the opening and closing of the shutter. (Not shown in the illustration)

#### **Exterior Spring**

Installed on the exterior of the cartridge. Maintains pressure between the waste bin and hopper sections so the mag roller bushings are properly seated on the drum, maintaining the correct air gap between the drum and mag roller.

#### Organic Photo Conductor (OPC) Drum

An aluminum cylinder coated with light-sensitive organic photoconductive material used to retain an image written to it by a laser beam. (Also called OPC, drum, photoreceptor)

#### OPC Drum Gears (Helical and Spur)

The *spur gear*, on the left end of the waste bin section, houses the drum electrical contact. The other larger gear is the *helical gear*.

#### Primary Charge Roller

Uniformly charges the OPC drum. (Also called PCR, charge roller, or roller)

#### PCR Conductive Cap

Installed on the contact end of the PCR shaft; the cap aids conductivity to the PCR. (BXII Models Only).

#### PCR Electrical Contact

Metal contact installed in the waste bin section of the cartridge; makes contact with conductive cap on shaft of installed PCR and provides electrical contact between the printer and the PCR.

#### **PCR Saddles**

Two saddles support the PCR at each end of the shaft. One saddle, located at the contact end of the cartridge (left end), is made of conductive material. The other saddle is non-conductive. The springs at the base of the saddles maintain tension on the PCR so that it will make constant and uniform contact with the drum.

#### **Recovery Blade Assembly**

Acts as a dam at the base of the waste bin, keeping the toner from falling out of the waste bin onto the paper. On the BX cartridge, the recovery blade is attached to a removable metal stamping. (Also called catcher blade or scavenger blade)

#### **Recovery Magnet Strip**

A magnet strip installed along the length of the waste bin section between the recovery blade assembly and waste bin body; used to catch toner that migrates past the recovery blade assembly.

#### Waste Bin

A receptacle that catches toner wiped from the drum. (Also called waste hopper, dust bin)

#### Wiper Blade

Cleans the drum by wiping away toner that was not transferred to the paper. Constructed of a metal *stamping* (base) and polyurethane *blade*. (Also called cleaning blade)

#### Wiper Blade End Foam

Layer of foam that seals the area at the end of the polyurethane wiper blade; prevents leakage from the waste bin.

#### Wiper Blade Sealing Foam

A strip of foam installed under the wiper blade along the length of the waste bin; the foam seals the area between the wiper blade and waste bin in order to prevent leakage from the waste bin.



#### **Development Station**

Area of the cartridge where toner is transferred from the toner hopper to the latent image on the OPC drum using the mag roller and doctor blade. (Not shown in illustration)

#### **Doctor Blade**

Uniformly meters the amount of toner on the mag roller. The doctor blade is constructed of a metal *stamping* (base) and a flexible *blade*. (Also called metering blade)

#### **Doctor Blade Sealing Foam**

A strip of foam that seals the area between doctor blade stamping and cartridge shell; prevents leakage from the toner hopper.

#### Electrical Contacts

Metal contacts, located in the gear housing end plate, that provide electrical contact between the printer and doctor blade, toner low sensor bar and mag roller.

#### Gasket Sealing Assembly

A rigid gasket base on which a seal is adhered. The gasket base is installed in the seal channel with the long rear edge anchored in a groove at the rear of the hopper seal channel.

#### Gear Housing End Plate (Right End)

A removable housing that covers the toner agitator drive gear at the right end of the hopper. This housing also provides a positioner bushing that supports the magnet inside the mag roller sleeve and keeps the magnet stationary. The doctor blade, toner low bar and mag roller electrical contacts are housed in this end plate.

#### Hopper Cap

Plugs the fill opening of the hopper.

#### Magnetic Developer Roller

A rotating coated aluminum *sleeve* around a stationary *magnet*. The mag roller attracts toner magnetically and applied AC/DC voltage charges the toner and transfers it to the OPC. A doctor blade meters the toner before it is delivered to the OPC. (Also called mag roller, developer roller)

#### Mag Roller Drive Gear

Rotates the mag roller sleeve around the permanent magnet.

#### Mag Roller Electrical Contact

Two prong contacts attached to the mag roller sleeve that contact the electrical contacts in the gear housing end plate; provides electrical contact between the mag roller sleeve and printer.

#### Mag Roller End Plate (Left End)

Installed on the left side of the hopper section to cover the end of the mag roller.

#### Mag Roller Felt

Material that lines the saddles where the mag roller rests in the hopper; also provides a seal at the ends of the mag roller.

#### Mag Roller Magnet Positioner Bushing

Supports the magnet inside the mag roller sleeve and keeps the magnet stationary; located in the gear housing end plate (right end).

#### Mag Roller Sleeve Bushing (Right and Left)

Placed on each end of the mag roller sleeve to establish a consistent air gap between the mag roller and drum when the cartridge sections are assembled.

#### Mag Roller Stabilizer (Left End only)

Prevents lateral movement of the mag roller. A stabilizer is placed on the left end of the mag roller axle and secured in place by screws and locating posts in the hopper section.

#### Plastic Wiper (Right and Left)

Removable wipers installed on each end of the doctor blade stamping; wipes toner from the ends of the mag roller that ride on the mag roller felt; prevents toner from adhering to sleeve. Right and left plastic wipers are NOT interchangeable.

#### Pull Tab

Attached to the seal pull strip to enable the end user to remove the seal pull strip and release toner into the development station.

#### Seal Channel

The area around the perimeter of the toner port where a seal is attached to the hopper body.

#### Seal Channel Plug

A plastic plug installed at the left end of the hopper section to seal the end of the hopper where the seal pull strip exits the hopper; the plug also provides a positioner bushing for one end of the toner low sensor bar.

#### Seal Pull Strip

Strip of seal material pulled by the end user.

continued on next page

## **Toner Hopper Section - Terms and Definitions**

#### Seal Release Liner

A clear strip that covers the pressure sensitive adhesive on the bottom side of the gasket sealing assembly; the extra length of the liner is provided so that the liner can be removed after the seal is fully positioned in the seal channel.

#### **Toner Agitator Bar**

A metal paddle bar that rotates inside the toner hopper to move the toner toward the development station. (Not shown in the illustration)

#### Toner Agitator Bar Drive Gear

Rotates the agitator bar in the hopper; located at the drive train end of the hopper section (right end).

#### **Toner Low Sensor Bar**

Acts as an antenna to detect low toner volume in the hopper. Once a signal from the antenna reaches a specified value, the printer displays a toner low warning for the printer operator.

#### Toner Port

An opening, occupied by the seal, that runs along the length of the hopper. Once the seal is removed, toner travels through this opening to the development station.

#### **Toner Reservoir**

Holds the toner load needed for imaging.

.....





The illustration below is a schematic view of the BX/BXII cartridge imaging components from the left side of the cartridge. The cartridge is oriented as it would appear installed in the printer.



.....

## The Seven Steps of Electrophotography



#### 1 Charging

The process begins with the charging of the OPC by the primary charge roller. A constant flow of current from the PCR produces a blanket of negative charge on the surface of the rotating OPC drum.



charged toner to be attracted and transferred to the paper.



#### 2 Exposure

The evenly charged OPC surface then passes under a laser beam, which exposes the OPC one line at a time.

This focused beam scans across the drum and emits light only at locations to be toned later at the development

station. The energy from the laser activates the photoconductor, and the surface charge is dissipated to ground forming the latent image.



#### 5 Fusing

The paper, along with the transferred toner image, then travels to the fuser assembly. This assembly is composed of a heated upper roller and a lower pressure roller. During fusing, the toner particles are melted and fused to the paper.



#### 6 Cleaning

Since a percentage of toner on the photoreceptor is not transferred, the OPC surface must be cleaned by a wiper blade. Any toner not transferred to the paper is deposited in the waste bin. A recovery blade seals the area between the

drum and waste bin to prevent toner from spilling onto the paper.



#### 7 Erasure

In PCR-based systems such as the BX/BXII, the PCR "erases" residual charges on the OPC by applying a uniform surface charge to the OPC. Any variations in charge on the OPC surface are made uniform as the PCR charges the OPC.



#### 3 Development At the development station, the

At the development station, the latent image on the drum is changed into a visible toner image that will be transferred to the paper. The negatively charged toner is attracted to the latent images (exposed areas) on the drum where the charge is more positive. The

toner is repelled from unexposed areas of the drum where charge has remained negative.

Toner is magnetically attracted to a 4-pole stationary magnet inside a rotating developer sleeve. The developer roller and the doctor blade charge the toner. The doctor blade also meters the amount of toner present on the developer roller. An AC/DC voltage gives the toner a negative charge bias and transfers the toner to the OPC.



## BX Component Management Reference Chart

| COMPONENT                         | CODE   | CLEAN   | LUBRICATE  |
|-----------------------------------|--|---|--|
| Cartridge Pin                     | LXPIN Substitute<br>Component                        | NA  | NA   |
| OPC Drum                          | BXBGDRGR<br>(with gears)<br>UPBXDRGR<br>(with gears) | Dry, filtered compressed air  | Pad coated area of drum with Kynar®; rotate<br>drum against wiper blade - min. 6 rotations   |
| Drum Shutter Felt                 | XP15DSFELT<br>Aftermarket<br>Component               | Dry, filtered compressed air  | NA   |
| SCC<br>Remanufactured PCR         | BXRMPCR  | 91-99% isopropyl alcohol and soft, lint-<br>free cloth; DO NOT clean OEM PCR<br>with alcohol  | DO NOT lubricate PCR shaft; lubricant not present in out-of-box OEM cartridge  |
| PCR Cap - Conductive              | NA   | Lint-free cleaning cloth or lint-free<br>swab   | DO NOT apply lubricant to the cap  |
| PCR Contact<br>Saddle             | NA   | Lint-free swab dampened with 91-99%<br>isopropyl alcohol  | DO NOT lubricate either PCR saddle; lubricant not present on out-of-box OEM cartridge  |
| Wiper Blade                       | BXBLADE  | Dry, filtered compressed air; direct air<br>close the surface of foam installed on<br>the stamping;<br>DO NOT clean with alcohol                              | Dip edge of wiper blade in Kynar®; make sure<br>blade edge is evenly covered   |
| Wiper Blade<br>Sealing Foam       | NA   | Dry, filtered compressed air; direct air close to surface of foam   | NA   |
| Wiper Blade<br>End Foam           | NA   | Dry, filtered compressed air; direct air close to surface of foam   | NA   |
| Recovery Blade<br>Assembly        | BXRBASM,<br>BXRECBLADE or<br>PRECB-BX                | Dry, filtered compressed air  | NA   |
| Recovery Magnet<br>Strip          | NA   | Dry, filtered compressed air  | NA   |
| Magnetic<br>Developer Roller      | Remanufactured<br>sleeve under<br>development        | Dry, filtered compressed air  | NA   |
| Mag Roller<br>Electrical Contacts | NA   | Clean contact prongs (end of mag<br>roller sleeve) and metal contact (on<br>right end plate) with lint-free swab<br>dampened with 91-99% isopropyl<br>alcohol | Apply a very small amount of conductive<br>lubricant to the metal contact in the end plate<br>See page 21 for important information<br>regarding the use of conductive lubricant |
| Mag Roller Felt                   | BXMRFELT   | Dry, filtered compressed air  | NA   |

| EVALUATE   | REPLACE   |
|--|---|
| OEM cartridge pins should be straight, unmarred and unmodified in length   | Replace OEM pins if bent, cut down or lost  |
| Test print to check print density; check for deep concentric wear lines  | Replace OEM drum after OEM cycle with SCC system-qualified drum; test print and replace as needed.  |
| Install on interior of drum shutter to help protect drum from damage caused by opening and closing of shutter; felt should appear clean and fully secured to the cartridge     | Replace if felt starts to peel, becomes dislodged or is missing   |
| OEM PCR typically wears out after OEM cycle; SCC PCR guaranteed for 5 cycles; note that the BX/BXII remanufactured PCR is a mottled tan color                                  | Replace OEM PCR after OEM cycle with SCC PCR; recoat SCC PCR after 5th and 10th remanufacturing cycles; one cycle PCRs are also available                       |
| Cap should be securely installed on the end of the PCR shaft   | Replace cap if damaged or missing   |
| NA   | NA  |
| Test print each cycle and check for vertical streaks   | Replace if wiper blade-related print defects detected; install new wiper blade each time a new drum is installed; test print each cycle and replace as required |
| Foam should display smooth surface and be secured to the cartridge surface   | Replace if foam is pitted, torn, dislodged or missing   |
| Foam should display smooth surface and be secured to the cartridge surface   | Replace if foam is pitted, torn, dislodged or missing   |
| Blade should display a smooth surface and be completely secured to metal stamping  | Replace blade if bent, kinked or damaged; replace entire<br>assembly or blade only; installation tool required (Item Code:<br>WXRBIKIT)                         |
| Magnet strip should be firmly secured to cartridge   | Replace if not secured to cartridge or if missing   |
| Test print against baseline to check for light print defects; visually inspect for scratches, previously treated or sandblasted mag rollers                                    | Replacement mag roller sleeve under development   |
| For optimum continuity make sure metal prongs are free of toner<br>and debris; make sure prongs and end plate contact make proper<br>contact when the end plate is reinstalled | If the prongs do not make contact with metal contact in end plate, bend prongs to correct position  |
| Felt should appear clean, intact and secured to mag roller saddle  | Replace if felt becomes excessively frayed, compacted with toner, shiny in appearance or dislodged  |



## BX Component Management Reference Chart

| COMPONENT                    | CODE                                      | CLEAN   | LUBRICATE |
|------------------------------|---|---|-----------|
| Doctor Blade                 | BXDBLADE                                  | Dry, filtered compressed air; DO NOT clean with alcohol           | NA        |
| Doctor Blade<br>Sealing Foam | BXDBSF0AM                                 | Dry, filtered compressed air; direct air close to surface of foam | NA        |
| Gasket Sealing<br>Assembly   | BXGSA                                     | NA  | NA        |
| Toner                        | BX/QMS: BX340B<br>LJ4V/BXII: BX2-<br>400B | Clean toner hopper with dry, filtered compressed air              | NA        |

| EVALUATE  | REPLACE  |
|---|--|
| Test print to check print quality, background, or side-to-side variations in print quality  | Replace OEM doctor blade with SCC replacement after OEM cycle; remove the plastic wipers from each end of the stamping and reinstall on the replacement blade; test print each cycle and replace as required |
| Foam should display smooth surface and be secured to the cartridge surface  | Replace if foam is pitted, torn, dislodged or missing  |
| NA  | Remove OEM seal filament; install SCC BX Gasket Sealing<br>Assembly; installation tools required; see page 38 for details  |
| Take care not to bend the toner low sensor bar when cleaning or filling the hopper; otherwise false toner low warnings can be a result; see pages 20-21 for details | NA   |



### Variations in Left-end Mag Roller End Cap, Stabilizer, and Mag Roller Drive Gear

If you have been observant all of the years the BX/BXII cartridge has been in circulation, you may have noticed some subtle changes in the mag roller end plate, stabilizer and mag roller drive gear. There are two variations of the end plate that covers the left end of the mag roller. In comparing FIGs 1 and 2, you can see a thin, raised ring around the axle hub. The ring may function to help position the gear or prevent wear to the end cap and gear.

The stabilizer has undergone at least three modifications that we have been able to document, as shown in FIGs 3, 4 and 5. The stabilizer shown in FIG 3 is most commonly found in the OEM and remanufactured cartridges we use in the cartridge development lab and is used in combination with the mag roller drive gear shown in FIG 6. The stabilizer shown in FIG 5 is another version, which is used with a different style gear that does not incorporate a raised collar in the center of the gear.

When assembling BX/BXII cartridges, make sure that you have the correct combination of gear and stabilizer; otherwise, the end plate will not fit properly over the end of the mag roller and hopper. The stabilizers shown in FIG 3 and 4 should be used with the gear shown in FIG 6. The stabilizer shown in FIG 5 should be used with the gear that does not incorporate a raised collar in the center of the gear (not shown in photo). The end plate may be used with either combination of stabilizer and gear.



The end plate shown above does not display a raised ring around the axle hub.



The stabilizer shown above is most commonly seen in currentproduction OEM cartridges.



Note that the stabilizer shown above has raised collar.



Note the raised ring around the axle hub.



A variation of the stabilizer shown in FIG 4.



Current style mag roller drive gear should be used in combination with the stabilizer shown in FIGs 3 and 4.

## **Changes from BX to BXII**

The BX engine and cartridge were first introduced with the QMS 860 printer. When the BXII engine was introduced with the QMS 1660 and Hewlett Packard LJ4V, the physical design of the cartridge essentially stayed the same, with only a few upgrades to accommodate the enhanced resolution and higher print speed of the BXII engine.

#### Drum

The original BX cartridge used a green SX-type technology drum without a vibration dampener (aluminum slug). With the introduction of the BXII, the drum was upgraded to a gray NXtype technology drum that included a vibration dampener.

#### PCR

A conductive cap was added to one end of the PCR shaft in BXII cartridges. When the PCR is installed in the cartridge, the end of the PCR with the cap is installed against the metal contact adjacent to the conductive PCR saddle. The cap is used to aid conductivity between the PCR and metal contact that contacts with the printer. The photos below show the difference between BX and BXII PCR configurations.



The BX PCR configuration does not include a conductive cap. The shaft makes contact with the metal contact in the cartridge



The BXII PCR configuration includes a conductive cap installed on the contact end of the PCR shaft

#### Pull Tab

The photo below shows the change in pull tab design between BX and BXII cartridges. The earlier, BX pull tab is most similar to the tab used with the LX cartridge. The BXII pull tab features a loop grip area.



The photo above shows the difference in pull tabs between BX and BXII cartridges. The cartridge on the right is a BXII cartridge, the other two are BX cartridges.

#### Toner

Toner formulation is the most significant difference between the BX and BXII cartridges. BXII toner is formulated for the faster speed, higher resolution and Power Save<sup>TM</sup> requirements of the BXII machine. The BXII cartridge offers higher page yield with a toner load of 400 grams, which is 60 grams more than the BX cartridge.



#### The Fundamentals of Cleaning

There are hundreds of cleaning products and treatments on the market that promise to enhance yield, restore newness, and even improve the durability of components. However, through years of research, our development labs have found that the most basic cleaning tools work the best: compressed air, toner vacuum, lint-free cleaning cloths, cotton swabs, isopropyl alcohol, and Kynar<sup>®</sup>.

Our philosophy on cleaning is that the less you affect the properties of components, the better. A cartridge is a complex system of interrelated components, and it is important to retain the original balance of the system and imaging properties as much as possible. Adversely affecting even one component with treatments or harsh cleaners can affect the entire imaging system. The key to effective cleaning is preventing damage and maintaining a balanced system.

If you use gentle cleaning procedures and a system of components that work well together, you should not need to use extreme cleaning methods. Compressed air cleaning is recommended for all cartridge components because it does not chemically or structurally affect components. Cleaning agents can cause buildup or leave residues that are harmful to components and to the entire cartridge system. An example of this is using solvents to clean wiper blades. Certain chemicals can leave a film on the blade that can be transferred to the drum as well as to the PCR.

As you read through this manual, you will notice that we caution against cleaners, treatments, and overcoatings. Alcoholbased cleaners, for example, attack the surface of the drum, mag roller, and PCR. It is the surface properties of components that are critical to the imaging process. Once you affect the properties of one component, the entire imaging system is affected.

#### Dry, Filtered Compressed Air

Compressed air is the most efficient and effective cleaning method for all cartridge components. Cleaning with compressed air takes less time because you are able to cover more area with a sweep of the air nozzle than with a vacuum attachment. And you are able to direct air into narrow areas that cannot be reached with a vacuum. Fragile materials such as foam and felt can be thoroughly cleaned with no damage to the material.

Just having compressed air is not enough. You should only use dry, well-filtered compressed air. Oil and water in the air lines can be transferred to components and can greatly increase the

| Component                                  | Preferred Method                                  | Alternative Method                                  | Not Recommended   |
|--|---|---|---|
| OPC Drum                                   | Compressed air                                    | Dry, lint-free cloth                                | Coatings, treatments, toner cloths*, polishes, alcohol, or any type of solvent            |
| Primary Charge Roller (OEM)                | Lint-free cloth dampened with water               | Compressed air                                      | Wax, treatments, toner cloths, alcohol, or any type of solvent                            |
| SCC Remanufactured PCR                     | Lint-free cloth dampened with isopropyl alcohol** | NA  | Do not use any cleaning method other than the preferred method prescribed                 |
| Mag Roller                                 | Compressed air                                    | Dry, lint-free cloth                                | Coatings, treatments, toner cloth, alcohol, or any type of solvent                        |
| Wiper Blade                                | Compressed air                                    | NA  | Creams, alcohol-based coatings, toner cloth, alcohol, or any type of solvent              |
| Doctor Blade                               | Compressed air                                    | NA  | Creams, alcohol-based coatings, toner cloth, alcohol, or any type of solvent              |
| Electrical Contacts                        | Cotton swab dampened with isopropyl alcohol       | NA  | NA  |
| Felt and Foam Material                     | Compressed air                                    | Toner vacuum  | Alcohol or any type of solvent  |
| Hopper Section                             | Compressed air                                    | Toner vacuum  | Cleaners or solvents (excluding alcohol)<br>Use extreme caution not to bend toner low bar |
| Waste Bin Section                          | Compressed air                                    | Toner vacuum  | Cleaners or solvents  |
| Cartridge Parts<br>(bushings, gears, etc.) | Compressed air                                    | Dry, lint-free cloth/swab<br>with isopropyl alcohol | Cleaners or solvents (excluding alcohol)  |

\* Toner cloths are impregnated with a solution that will contaminate imaging components. Use toner cloths only to clean the exterior of an assembled cartridge. \*\* For best results use 91-99% isopropyl alcohol. DO NOT USE DENATURED ALCOHOL.

#### An Overview of Cleaning Recommendations

likelihood of print problems. An adequate dust control system should also accompany your compressed air set-up.

Use the proper nozzle attachments and safety equipment when cleaning with compressed air. The Occupational Safety & Health Administration (OSHA) Standard, 29 CFR 1910.242 paragraphs a & b for general industry requires effective chip guarding and personal protective equipment (PPE) when using compressed air. When cleaning residual toner particles from cartridges using a compressed air system, you must use air nozzles meeting OSHA requirements. Air nozzles that regulate air pressure to a maximum of 30 psi comply with this standard. Refer to System Support Series #7, Compressed Air Cleaning Systems, for more information.

#### **Isopropyl Alcohol**

Alcohol is both good and bad for cleaning. Alcohol is not harmful to electrical contacts, the SCC PCR, or PCR saddles. However, alcohol is harmful to the polyurethane on wiper and doctor blades as well as to the mag roller and drum. Alcohol should not be used in any form to clean or treat these components. Be careful to avoid getting alcohol on foam and felt material because the alcohol will attack the adhesive backing and possibly dislodge the material from the cartridge.

For best results, use only 91-99% isopropyl alcohol. Using alcohol with a higher water content requires much more time for evaporation and may leave the area damp. Anytime you use alcohol, make sure components and cartridge surfaces are completely dry before you add toner or reassemble the cartridge.

Ninety-nine percent isopropyl alcohol is generally available through distributors of chemical products, and 91% isopropyl alcohol can be found at most major drug stores. If you have any questions, call Technical Support at the phone numbers listed on the back page of this guide.

#### **Toner Vacuum**

Toner vacuums are a satisfactory alternative if you do not have access to compressed air. Use brush attachments to clean cartridge surfaces, and nozzles to clean narrow areas. Be careful to avoid touching coated surfaces on the drum and mag roller with the vacuum attachments.

Vacuums can sometimes damage components. It is very easy to damage fragile sealing and recovery blades or to dislodge felt/foam pieces when cleaning the cartridge. Additionally, exerting too much pressure on the nozzle while cleaning the hopper through the toner port can bend the toner low and agitator bars. Bending the toner low bar away from the mag roller can contribute to premature toner low warning message appearing.

#### Using Conductive Cartridge Lubricant

Conductive cartridge lubricant is used in most cartridges to aid conductivity and reduce friction in areas where electrical contacts meet. Equally important to the use



of conductive cartridge lubricant is where it is applied and how much is used.

A general rule of thumb regarding application is "apply conductive lubricant only where it is present on the OEM cartridge." If lubricant is truly required, the OEM would be the first to recognize this and would apply it accordingly. On the BX/BXII cartridge, conductive lubricant is present on the mag roller contact only. Do not apply lubricant to the PCR saddles.

Each time you remanufacture a cartridge, wipe off the old lubricant with a swab or cloth and apply fresh lubricant to the same area. If you replace components that are lubricated, be sure to apply fresh lubricant to the same area on the replacement item.

"Sparingly" is an important word to remember when applying conductive lubricant. We recommend a thin layer about the thickness of a sheet of notebook paper. Use the wooden end of a cotton swab to apply just enough lubricant to prevent any friction between the moving components. (See photo above.) The lubricant should stay in place and work effectively for a full cycle.

Although the lubricant will aid conductivity, it will not increase conductivity. Applying too much conductive lubricant in hopes of increasing the charge of the mag roller or drum will not result in darker print. In fact, large amounts of lubricant can spill into other areas of the cartridge and adversely affect other components.

Conductive Cartridge Lubricant, 20 grams .....(Item Code: CONCLUBE)

#### Lint-Free Cloths and Swabs

Soft, lint-free cloths and cotton lint-free swabs are excellent for cleaning imaging components. The material is soft and nonabrasive to most components. In order to avoid transferring oil, chemicals, or lint to components, use only dry, lint-free cleaning cloths. Never use a "toner cloth" to clean anything but the outside of an assembled cartridge. These cloths are impregnated with mineral oil that can contaminate imaging components.

Cloths and swabs are also excellent applicators for alcohol or conductive grease. But remember not to reuse the cloth or swab for cleaning.

#### Kynar<sup>®</sup>

Kynar<sup>®</sup> is most commonly used to lubricate the wiper blade. Dusting a new or just-cleaned wiper blade and drum with Kynar<sup>®</sup> before installation will reduce the friction between the drum and blade during the first few rotations of the drum.

Be sure to avoid getting Kynar<sup>®</sup> on the PCR. Kynar<sup>®</sup> buildup on the PCR can cause imaging problems and print defects. Even a small dot of Kynar<sup>®</sup> can block the transfer of charge to the OPC and can cause a repeating black dot defect.

## **Cleaning Tips & Techniques for Critical Imaging Components**



#### Primary Charge Roller

Use a lint-free cloth dampened with water to clean the OEM PCR. Or if you are using an SCC remanufactured PCR, use a lint-free cleaning cloth dampened with isopropyl alcohol. Using cleaners, waxes, or treatments may produce a shiny, clean-looking roller, but that does nothing to enhance the

performance of the PCR. These treatments can often damage the roller as well as other components in the cartridge. The determining factors of PCR performance are the construction and design of the PCR. For more information about the technology of the PCR, refer to System Support Series #11 and #16.

#### Wiper Blades and Doctor Blades

Clean wiper and doctor blades only with compressed air. The surface of the blade is cut to an accuracy of less than .001". Any abrasive action to the edge of the blade, such as rubbing with a cloth, can degrade the edge of the blade and contribute to wiper blade-related defects.

Wiper blades perform best if left untreated by cleaners, polishes, or coatings. Blade coatings do nothing for wiper blade durability and can cause numerous problems: filming on both the drum and charge roller, improper drum cleaning, and wiper blade flip-overs. Creams or treatments can cause a buildup on



the blade surface that cannot be removed by using compressed air. Drum coatings can also adversely affect the wiper blade.

Alcohol should also be included in the same category with creams, polishes, and coatings. Our testing has shown

that polyurethane blades will absorb alcohol and soften. Any rubbing action on a softened blade can degrade the working edge of the blade. Residual alcohol absorbed into the blade could affect the drum. Our recommendation is to avoid alcohol for cleaning wiper or doctor blades.

We recommend Kynar<sup>®</sup> for lubricating the wiper blade. Dip the edge of blade in Kynar<sup>®</sup> and pad the drum. Reinstall the drum and wiper blade; then rotate the drum into the wiper blade until the Kynar<sup>®</sup> is deposited into the waste bin.

#### OPC Drums

Clean the drum with compressed air. Avoid touching the coated surface of the drum with your fingers, and be sure to keep the

drum in a light-protected area when you remove it from the cartridge.

Do not use cleaning solutions or coating treatments on the drum. Not only will they have an adverse effect on the drum, but they may also harm the wiper blade, PCR, or mag roller.





#### Mag Roller

Clean the mag roller with compressed air or a dry, lint-free cloth. Always handle the roller by the axles or use clean latex gloves. Touching the coated surface of the mag roller with

your fingers can leave oil on the roller. The oil can remain on the roller and cause print defects such as background or smudge defects at the mag roller interval.

Do not be tempted to use any type of mag roller chemical cleaner or coating. Our research has shown that liquid cleaners used on the mag roller cause a more measurable degradation of print quality when compared with that of an untreated roller. Coatings can contribute to over-bolded characters, poor page yield, and backgrounding, and can increase the tendency of toner additives to film the mag roller surface. The SCC cartridge systems laboratory has observed no benefits in the performance of treated mag rollers compared with an OEM mag roller cleaned exclusively with dry, filtered compressed air.



#### **Electrical Contacts**

Each time you remanufacture a cartridge, make sure all of the electrical contacts are free of debris and toner. Debris on contacts can interfere with the continuity between critical cartridge components.

Clean areas such as the mag roller contacts, PCR contact,

and PCR saddles with isopropyl alcohol and a cotton swab (or a lint-free cloth).



#### TOOLS YOU WILL NEED:

- Needlenose pliers
- Sidecutters

damaged.

1. Remove the exterior spring using needlenose pliers. (FIG 1)

The spring holds the toner hopper and waste bin sections together.

The cartridge shown in these instructions has been painted gray for better visibility. The actual color of the cartridge is black.







 Use a pair of side cutters to remove one pin from each end of the cartridge. (FIGs 2 & 3) The OEM pins can be replaced with Static Control's LX Easy-pull metal cartridge pins (Item Code: LXPIN) if lost or

## Separating the Cartridge

3. Carefully separate the toner hopper and waste bin sections. As you separate the cartridge, hold the drum shutter open to avoid damage to the drum. (FIG 4)





#### TOOLS YOU WILL NEED:

FIG 7.

- Needlenose pliers
- Phillips Screwdriver
- Flat-blade Screwdriver
- Compressed air for cleaning (see page 20 for important information regarding the use of compressed air)
- 91-99% Isopropyl alcohol (see page 21 for important information regarding the use of alcohol for cleaning)
- 1. Remove the two white plastic drum axles from each end of the waste bin.

NON-CONTACT AXLE: Remove the holding screw as shown in FIG 5.

Use needlenose pliers to grip the axle and pull it out of the waste bin section. (FIG 6)

CONTACT AXLE: Remove the holding screw as shown in





Contact axle FIG 7

Use a flat-blade screwdriver to pry out the axle as shown in FIG 8.



#### 2. Remove the drum.

Hold the drum shutter in an "open" position for better access to the drum. Grasp the drum by the helical gear and lift the drum from the waste bin. (FIG 9)

We recommend replacing the OEM drum with a Static Control's UltraPrint<sup>™</sup> BXII Drum with gears (Item Code: UPBXDRGR) or the BX/QMS-860 Blue-Green drum without gears (Item Code: BXBGDRUM). The UltraPrint<sup>™</sup> and Blue-Green drums can be used in either the BX or BXII applications. For best results, use the UltraPrint<sup>™</sup> drum in combination with the LJ4V/BX MicroGraphics 1 toner. See page 3 for more details on the BX UltraPrint<sup>™</sup> drum.

If you plan to reuse the drum, store it in an area that is protected from light and impact damage.

#### 3. Remove the PCR.

Note that a black plastic cap covers the end of the PCR that touches the PCR electrical contact. To avoid damage to the cap and electrical contact, release the left end of the PCR first as shown in FIG 10. Do not lose the cap.

DO NOT stack PCRs, lay anything on top of PCRs, wrap PCRs with rubber bands, or touch the surface of the PCR with your bare fingers. Dents on the surface of the SCC or OEM PCR can prevent the PCR from being recoated.

#### Static Control's PCR Recoating Program

We recommend replacing the OEM PCR after the first cycle with Static Control's remanufactured BX PCR (Item Code: BXRMPCR). The SCC PCR is guaranteed for five cycles when used with the prescribed imaging system and remanufacturing techniques and can be recoated two additional times after the initial recoating. One-cycle remanufactured PCRs are also available. *Contact your Static Control Sales Representative for program details*.

If you plan to send in your OEM or SCC Remanufactured PCRs for recoating, we recommend that you remove the **conductive cap** and store it at your production facility. When the PCR is returned to you, reinstall the cap on the PCR.





#### 4. Remove the wiper blade.

Remove two screws from the stamping area as shown in FIG 11; then carefully lift the blade from the waste bin as shown in FIG 12.

Note that the holding screw closest to the contact side of the waste bin uses an additional washer with the screw. Do not lose the washer.





#### 5. Remove the recovery blade.

The mylar recovery blade is attached to a metal stamping and secured in the waste bin with two Phillips Screws. The entire unit is referred to as the recovery blade assembly.

We recommend removing the recovery blade assembly to avoid damage to the mylar blade during cleaning. Remove two screws from the stamping as shown in FIG 13.

A **recovery magnet strip**, located under the stamping of the assembly, prevents toner from migrating out of the waste bin. Do not remove this strip.



To prevent breaking the locating posts that position the stamping, carefully pry up **each end** of the blade before removing it. (FIGs 14 & 15)



#### 6. Clean the waste bin.

Empty the bulk of the waste toner and clean the waste bin with dry, filtered compressed air. (FIG 16) Direct compressed air on and around the **wiper blade sealing foam** and **end foams** to remove toner and debris from the foam material.



**FIG 15** 

## 7. Inspect the wiper blade sealing foam and end foams. (FIG 17)

The foam material should display a smooth surface void of pits or tears in the material. Tears in the material can result in a source of leakage from the waste bin.

8. Install a drum shutter felt.

The drum is highly susceptible to damage by the drum shutter due to the extended length and flexibility of the shutter. (Item Code: XP15DSFELT)

Remove the adhesive backing from the shutter felt. Center the felt on the inside surface of the shutter as shown in FIG 18.

Complete instructions regarding drum shutter installation are included with the product, or refer to System Support Series #33.

9. Clean the PCR contact saddle (left end of waste bin). Clean any toner residue from the saddles and electrical contact pad using a lint-free swab dampened with 91-99% isopropyl alcohol. (FIG 19)

**PA** DO NOT apply conductive cartridge lubricant to either PCR saddle, shaft or to the conductive cap. Lubricant is not present on the OEM cartridge.







#### TOOLS YOU WILL NEED:

- Needlenose pliers
- Phillips Screwdriver
- Kynar<sup>®</sup> (Item Code: KPOW)
- $\bullet$  Long, shallow trough for dipping edge of wiper blade in Kynar®

## IMPORTANT Excessive torque applied to any of the screws may damage the screw bosses.

#### 1. Clean and inspect the recovery blade.

Clean the blade and stamping with dry, filtered compressed air. Be very careful not to damage the fragile blade. (FIG 20)

The recovery blade should display a smooth, flat surface free of kinks or waviness along the edge.

Replace blade (Item Code: BXRECBLADE) if damaged or dislodged or replace the entire assembly (Item Code: BXR-BASM). An installation tool is required for individual blade replacement.

Complete instructions regarding recovery blade installation are included with the installation kit (Item Code: RBIKIT), or refer to System Support Series #19.

#### 2. Install the recovery blade.

Position the stamping over locating posts at each end of the waste bin and secure the assembly with two Phillips Screws. (FIG 21)

#### 3. Clean and inspect the wiper blade.

Clean the wiper blade with dry, filtered compressed air ONLY. Direct air close to foam on the stamping to remove toner and debris. (FIG 22)

DO NOT use alcohol or any alcohol-based solvent to clean the polyurethane blade.

For best results, replace the wiper blade each time you replace the drum. (Item Code: BXBLADE)

Many wiper blade defects can be determined through test printing before the cartridge is remanufactured. Check for horizontal streaks or smudging (letter size page).

- Lint-free cloth (Item Code: LFCLOTH)
- Lint-free or cotton swab (Item Code: LFSWAB or QTIP)
- Compressed air for cleaning (see page 20 for important information regarding the use of compressed air)
- 91-99% Isopropyl alcohol (see page 21 for important information regarding the use of alcohol for cleaning)





4. Dip the edge of the blade in Kynar<sup>®</sup> (Item Code: KPOW). Examine the length of the blade to ensure even coverage. Repeat the dipping process one more time. (FIG 23)



#### 5. Install the wiper blade.

Position the stamping over the locating posts in the waste bin, and secure the blade with two Phillips Screws. (FIG 24)

Note that the screw installed closest to the contact end of the waste bin uses a washer. Be sure to install the washer with the screw. (FIG 24a)





#### 6. Clean and inspect the PCR.

Gently wipe the PCR in one direction. Be careful not to pinch or dent the surface of the PCR, as the material has poor memory. (FIG 25)

• Clean the **SCC PCR** using a soft, lint-free cloth dampened with 91-99% ISOPROPYL ALCOHOL.

• Clean the **OEM PCR** using a soft, lint-free cloth dampened with WATER ONLY.

DO NOT lubricate the PCR shaft or conductive saddle.

#### 7. Install the PCR.

Position the end of the PCR with the conductive cap on the contact saddle (left end) as shown in FIG 26. Make sure the cap is seated against the metal contact as shown in the magnified view of FIG 26a to ensure proper electrical contact between the printer and PCR.



#### 8. Clean and inspect the drum.

Clean the drum with dry, filtered compressed air. Inspect the drum for deep concentric wear lines or cracks in the coating. (FIG 27)

We recommend replacing the OEM drum with a Static Control's UltraPrint<sup>™</sup> BXII Drum with gears (Item Code: UPBXDRGR) or the BX/QMS-860 Blue Green drum without gears (Item Code: BXBGDRUM). The UltraPrint<sup>™</sup> and Blue-Green drums can be used in either the BX or BXII applications. For best results, use the UltraPrint<sup>™</sup> drum in combination with the LJ4V/BX MicroGraphics 1 toner. See page 3 for more details on the BX UltraPrint<sup>™</sup> drum.

Complete instructions regarding gear installation are included with the drum, or contact Technical Support for additional instructions. Phone numbers are listed on the back page of this manual.

DO NOT use cleaning agents or coatings on the drum. Be careful not to nick the surface of the drum with the air nozzle.

 Pad the coated area of the drum with Kynar<sup>®</sup> (Item Code: KPOW).
 Be careful to avoid Kynar<sup>®</sup> on the gears. (FIG 28)





#### 10. Install the drum.

11. Install both drum axles.

Position the drum in the waste bin with the helical gear on the right as shown in FIG 29.

Secure with holding screws. The contact axle is installed on

the left end of the waste bin as shown in FIG 30.







The non-contact axle is installed on the right end of the waste bin as shown in FIG 31.

12. Rotate the drum at least 6 revolutions in the direction indicated by the arrows in FIG 32.

Rotating the drum will help lubricate the wiper blade and prevent the potential of blade "flip overs". Any Kynar<sup>®</sup> wiped from the drum by the wiper blade will deposit in the waste bin.

As you rotate the drum, wipe the Kynar<sup>®</sup> from the PCR with a lint-free cloth as shown in FIG 32, or use dry, filtered compressed air to blow off the Kynar<sup>®</sup>.

**IMPORTANT** Make sure there is no Kynar<sup>®</sup> present on the PCR, otherwise repeating voids in solid print areas at the PCR interval may result.

13. Place the assembled waste bin section in a light-protected area until final reassembly.





#### TOOLS YOU WILL NEED:

- Phillips Screwdriver
- Compressed air for cleaning (see page 20 for important information regarding the use of compressed air)
- 1. Remove the right mag roller end plate. Remove three Phillips Screws as shown in FIG 33.



Pull the end plate off the end of the hopper. (FIG 34) Note that the electrical contacts for the mag roller, toner low sensor bar and doctor blade are located in the right end plate.





2. Remove the left mag roller end plate. Remove two Phillips Screws as shown in FIG 35.

## **Disassembling the Toner Hopper Section**

Pull the end cap off the end of the hopper as shown in FIG 36. Note that the left end cap does not house electrical contacts.



3. Remove the mag roller drive gear. (FIG 37)





4. Remove the mag roller stabilizer. (FIG 38)

## **Disassembling the Toner Hopper Section**

#### 5. Remove the mag roller.

Grasp the axles at each end of the mag roller as shown in FIG 39 and carefully remove the roller from the hopper. The mag roller sleeve bushings installed on each end of the mag roller can be left in place or removed. Be careful not to lose the bushings.

DO NOT touch the surface of the mag roller with your fingers or scratch the surface. Store the mag roller on a soft surface, but DO NOT stack the rollers on top of each other.

6. Remove the doctor blade. Remove the two Phillips Screws that secure the blade stamping. (FIG 40)



Then, lift the blade from the hopper as shown in FIG 41. Be careful not to lose the plastic wipers on the doctor blade. You will reuse these if you install a replacement blade.



## **Disassembling the Toner Hopper Section**

7. Clean the hopper with dry, filtered compressed air. Direct compressed air on and around the doctor blade sealing foam and mag roller felt components in order to remove as much toner and debris as possible. (FIG 42)

We don't recommend using a toner vacuum to clean the hopper section due to potential damage to the toner low sensor bar.



## Before You Continue...

If you plan to seal the hopper, proceed to page 38 for an overview of the Static Control Gasket Sealing Assembly installation instructions. The section is provided to show you the basic steps of installation; however, you should not attempt to seal the hopper without thoroughly reading the instructions included with the BX Gasket Sealing Assembly Kit (Item Code: BXGSAKIT) or refer to System Support Series #48.

If you plan to fill the hopper, but not install a seal, proceed to page 43 to reassemble the toner hopper section. Then follow the instructions on page 47 to fill the hopper.



IMPORTANT The instructions in this section are included to provide an OVERVIEW of BX Gasket Sealing Assembly installation. Refer to the product instructions included with the BX Gasket Sealing Assembly Kit for more details. DO NOT ATTEMPT TO SEAL THE HOPPER WITHOUT THOROUGHLY READING THE INSTRUCTIONS.

#### TOOLS YOU WILL NEED:

- Needlenose pliers
- BX Gasket Sealing Assembly Kit (Item Code: BXGSAKIT) For a listing of the kit contents, see page 57 of this guide
- Compressed air for cleaning (see page 20 for important information regarding the use of compressed air)
- 91-99% Isopropyl alcohol (see page 21 for important information regarding the use of isopropyl alcohol)

#### 1. Remove the right and left mag roller felts.

In order to install a new seal or remove an old seal, the mag roller felts, toner low sensor bar and seal channel plug must be removed. Use the curved scraper blade tool (included in the seal kit) to lift up one end of the felt as shown in FIG 43. Then carefully peel the felt, along with the underlying adhesive, from the hopper.

# Use curved scraper tool to lift end of felt

#### 2. Remove the toner low sensor bar.

The toner low sensor bar is removed by grasping the bent end of the bar, then lifting the bar up and out of the hopper. (FIG 44)







IMPORTANT If Static Control seal or other aftermarket seal is present in the channel, skip step 4 entirely. Refer to the BX Gasket Sealing Assembly installation instructions for details on how to remove these seals. (System Support Series #48).

4. Remove the OEM Seal material. (FIG 46) It is very important to remove as much of the OEM seal as possible in order to ensure a secure seal with the new gasket seal. Large filaments of OEM material trapped underneath a new seal can raise the new seal and allow toner leakage from the hopper. (FIG 47)

For the BX application, 91-99% isopropyl alcohol is applied to the seal to loosen the filament material. A curved scraper blade tool, designed specifically for seal removal, is provided in the kit.

**IMPORTANT** See page 21 for important information regarding the use of isopropyl alcohol for this application.

5. Clean the hopper with dry, filtered compressed air. (FIG 48) A groove at the rear of the seal channel is used to anchor the new seal in position in the hopper. Any residual alcohol in the groove can prevent the seal adhesive from securing to the hopper. Residual alcohol can also fall into the toner reservoir and combine with toner.

IMPORTANT The sealing surfaces, groove area, and hopper must be COMPLETELY DRY before a new seal is installed. Allow adequate time for the alcohol to completely evaporate.

6. Install the gasket sealing assembly. (FIG 49) Before the seal is initially positioned in the hopper, the release liner on the seal is folded so that it accessible once the seal is properly positioned in the sealing channel. Then the backing can be removed without disturbing the position

The rear edge of the gasket seal is anchored in a groove that runs along the rear of the hopper seal channel. An insertion tool is used to seat the edge of the seal in the groove. When the edge of the seal is properly seated, the entire sealing assembly will lie flat in the sealing channel.







of the seal.

#### 7. Remove the release liner from the seal.

The photos in FIGs 50 & 51 illustrate how the backing is removed while the seal is positioned in the hopper. The backing is removed and the seal is secured to the hopper in small increments using the curved end of the installation tool or your finger as shown.









9. Fold the pull strip over the gasket sealing assembly. (FIG 53)

The ends of the seal are particularly susceptible to toner

Secure the perimeter of the seal.

leakage if not secure. (FIG 52)

8.



10. Install the seal channel plug and toner low sensor bar. (FIG 54)

Install the seal channel plug by sliding it into the seal channel.

The bent end of the toner low sensor bar provides electrical contact with a metal contact in the right mag roller end plate. Therefore, it is critical that the bar is properly secured in the hopper. A drop of adhesive caulk is used to secure the bar, as well as to seal the area around the toner low sensor bar and prevent toner leakage into the end plate. The adhesive caulk is included in the BX gasket seal kit.

#### 11. Install replacement left and right mag roller felts.

The mag roller felts used for the BX application are die-cut with an extension as well as an angled end along one edge of the felt. When the felts are installed, the extension and angle should face the interior of the hopper. A set of mag roller felts are included with the BX Gasket Sealing Assembly kit or available separately. (Item Code: BXMRFELT)

#### 12. Inspect the doctor blade sealing foam

When the BX seal is installed or replaced, the doctor blade sealing foam is easily damaged by direct contact with installation tools and alcohol used to clean the seal channel. The alcohol can deteriorate the adhesive that holds the foam to the hopper and cause the foam to become dislodged.

Carefully inspect the foam and make sure that it is free of pits or tears, and the entire length of the foam is secured to the hopper. Replace as required. (Item Code: BXDBSFOAM)

To remove the foam, lift up one end of the foam with the curved scraper blade tool, then peel the foam and adhesive backing from the hopper. (FIG 56)

Complete instructions regarding doctor blade sealing foam installation are included with the product, or refer to System Support Series #52.







13. Install replacement doctor blade sealing foam. Remove a small section of the backing. (FIG 57a) Starting at one end of the hopper, press the exposed section of the foam to the mounting surface. (FIG 57)



Fill the hopper with toner through the fill hole. (FIG 58) BX: Use BX/QMS-860 MicroGraphics 1 toner, 340 grams (Item Code: BX340B)
BXII: Use LJ4V/BXII MicroGraphics 1 toner, 400 grams (Item Code: BX2-400B)

IMPORTANT Static Control's BX toner is formulated for BX (QMS 860) applications ONLY. Static Control's BXII toner can be used in either BX or BXII applications. See page 3 for more details.





15. Install the hopper cap. (FIG 59)



#### TOOLS YOU WILL NEED:

- Needlenose pliers
- Phillips Screwdriver
- Lint-free cloth (Item Code: LFCLOTH)
- Lint-free or cotton swab (Item Code: LFSWAB or QTIP)
- Conductive Cartridge Lubricant (Item Code: CONCLUBE)

## 1. Clean the doctor blade with dry, filtered compressed air. (FIG 60)

We recommend replacing the OEM doctor blade with the Static Control doctor blade (Item Code: BXDBLADE) after the OEM cycle.

For subsequent remanufacturing cycles, test print the cartridge prior to remanufacturing and inspect prints for doctor blade-related print defects. Replace the blade as required. *See the component management chart on pages* 14-17 for more details.

Remove the plastic wipers from the old doctor blade and install on the replacement blade as shown in FIG 61. For an illustration of the orientation of the wipers on the doctor blade stamping, see page 8.

- Compressed air for cleaning (see page 20 for important information regarding the use of compressed air)
- 91-99% Isopropyl alcohol (see page 21 for important information regarding the use of isopropyl alcohol.)







#### 2. Install the doctor blade.

Position the doctor blade stamping over the locating posts in the hopper section as shown in FIG 62.

Secure the blade with Phillips Screws as shown in FIG 62a.

## Assembling the Toner Hopper Section

3. Clean the mag roller with dry, filtered compressed air. (FIG 63)

DO NOT scratch the coated area of the roller with the air nozzle or touch the mag roller with your fingers.

A remanufactured mag roller sleeve is currently under development.

4. Clean the mag roller bushings. Use a lint-free cloth or a swab to clean toner and debris from the bushings. (FIG 64)

Replace bushings if cracked or excessively worn.

- 5. Clean the mag roller contact. Use a cotton or lint-free swab to remove the grease from metal contacts. (FIG 65)
- 6. Install mag roller bushings on each end of the mag roller. (FIG 66)
- 7. Install the mag roller. Make sure the contact end of the roller is on the right end of hopper as shown in FIG 67.











## Assembling the Toner Hopper Section

 Clean the mag roller electrical contact on the right end plate with a swab (Item Code: QTIP) or (Item Code: LFSWAB) dampened with 91-99% isopropyl alcohol. (FIG 68) For more information about cleaning with alcohol and where to find 91% or 99% isopropyl alcohol, turn to page 21.



9. Apply a THIN layer of conductive cartridge lubricant (Item Code: CONCLUBE) on the electrical contact. (FIG 69) Use the wooden end of a swab as an applicator. For more information regarding the application of cartridge lubricant, turn to page 22.



#### 10. Install the right mag roller end plate.

Note that the contact end of the mag roller axle is keyed as shown in FIG 70, and fits into a positioner bushing in the right end plate. As you position the end cap over the hopper, grasp the axle at the opposite end of the mag roller and rotate the magnet until the axle seats in the positioner bushing. (FIG 71)

Secure the end plate with 3 Phillips Screws.



## Assembling the Toner Hopper Section

11. Install the mag roller stabilizer and drive gear on the left end of the hopper.

Make sure each of these components is positioned correctly as shown in FIGs 72, 73 & 74.

There are several variations of these three components. Refer to page 18 for details regarding proper assembly.



Position the mag roller drive gear so that the non-geared flange faces toward the mag roller. (FIG 73)  $\,$ 



12. Install the left mag roller end plate as shown in FIG 74. Secure the end plate with two Phillips Screws.





Before filling the hopper, make sure the toner hopper section is completely reassembled. With the mag roller securely installed, the hopper is adequately sealed for filling from toner bottles or filling machines. However, note that filling machines may dispense toner with some force or pressure that can cause some leakage from around the mag roller.

WARNING We do not recommend shipping the BX/BXII cartridge without a seal. BX cartridges that are not sealed are highly susceptible to leakage during shipping and handling.

#### 1. Remove the hopper cap.

 Shake the toner bottle to aerate the toner. BX: Use BX/QMS-860 MicroGraphics 1 toner, 340 grams (Item Code: BX340B) or LJ4V/BXII MicroGraphics 1 toner (Item Code: BX2-400B)
 BXII: Use LJ4V/BXII MicroGraphics 1 toner, 400 grams (Item Code: BX2-400B)

IMPORTANT Static Control's BX toner is formulated for BX (QMS 860) applications ONLY. Static Control's BXII toner can be used in either BX or BXII applications. See page 3 for more details.

3. Using a funnel or a funnel attachment for the toner bottle, fill the hopper through the side fill hole. (FIG 76)

IMPORTANT Be very careful not to touch the mag roller as you fill the hopper. Oil from your fingers or hands can cause repeating print defects.

4. Install the hopper cap. (FIG 77)









#### TOOLS YOU WILL NEED:

- Needlenose pliers
- Phillips Screwdriver
- LX Easy Pull Metal Cartridge Pins (2) (Item Code: LXPIN)
- 1. Assemble the waste bin and toner hopper sections as shown in FIG 78.

As you bring the sections together, hold the drum shutter in a slightly "open" position to avoid lodging the shutter between the two sections. If the shutter becomes lodged, the shutter will not open when installed in the printer, which will result in damage to both the printer and cartridge.

Once the sections are assembled, open the shutter to confirm that it is not lodged. (FIG 79)

2. Install the OEM cartridge pins at each end of the cartridge. If the OEM pins are damaged or missing, use LX cartridge pins (Item Code: LXPIN). (FIG 80)

Carefully squeeze the sections together to align the pin holes in each section. Then, push the pins in as far as they will go. Note that the heads of the replacement LX pins will protrude slightly from the base of the cartridge body even when fully installed. This should not interfere with cartridge or printer operations.



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## Assembling the Cartridge

3. Install the exterior spring. (FIG 81)



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#### 4. Clean the exterior metal contacts.

Use a cotton or lint-free swab dampened with 91-99% isopropyl alcohol to clean. (FIG 82)





#### TOOLS YOU WILL NEED:

- Scissors
- BX Pull Tab (Item Code:BXOEMTAB) Includes instructions; note that the Static Control BX Pull Tab is for use with the BX Gasket Sealing Assembly (Item Code: BXGSA)
- 1. Install the pull tab into the pull tab slot on the hopper. After a BX Gasket Seal has been installed, slide the BX Pull Tab into the pull tab slot on the end of the hopper just above the toner fill hole as shown in FIG 83. Make sure the squared side of the BX Pull Tab is toward the spring on the hopper.
- 2. Thread the seal pull strip through the pull tab.

Thread the seal pull strip between the squared edge of the BX Pull Tab and the seal exit shelf, then loop the pull strip up through the BX Pull Tab ring as shown in FIG 84.



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#### 3. Mark the pull strip and trim.

Loop the end of the seal pull strip back toward the seal channel exit port plug. Mark the seal pull strip with a pen where it meets the exit port plug. (FIG 85) Marking the seal pull strip ensures an accurate cut.

With scissors, cut the seal pull strip along the mark and discard the excess.

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## Installing the Pull Tab

#### 4. Attach an adhesive strip.

Remove an adhesive square from the sheet of adhesive. Place the adhesive square with the exposed, adhesive side down on the end of the seal pull strip. (FIG 86)

Press the adhesive square in place and carefully peel away the paper backing. (FIG 86)



#### 5. Secure the seal pull strip loop.

Fold the end of the seal pull strip back toward the seal channel exit port plug and press the adhesive side down onto the seal pull strip exiting the seal port, thus creating a loop. (FIG 87) Press the seal pull strip firmly on the seal exit shelf to secure the loop.

**P** DO NOT It is important to wrap the seal pull strip taut around the tab ring; however, be careful not to pull hard enough to release or break the installed gasket seal.





## **Establishing Baseline Performance Benchmarks**

We recommend that you perform a comprehensive series of test prints to establish the performance standards of your cartridges utilizing Static Control's BX/BXII Imaging System Components. Listed below is a series of Anacom Smart Box<sup>®</sup> test targets that we regularly use in system evaluation. This test series will establish the normal print characteristics of the BX/BXII cartridge for comparison with your subsequent remanufactured cartridges. We further recommend that you retain this cartridge as your standard to simplify future performance verification.

#### Anacom Smart Box® Test Print Series

| Test Print   | Print Characteristic Test  |
|--------------|--|
| Murphy's Law | Small Area Solid Black Density, Gray Scale Accuracy, Text Boldness, Character Blasting |
| Solid Black  | Large Area Solid Black Density, Horizontal Banding, Repetitive Defects                 |
| Gray Scale   | Gray Scale Accuracy, Overtoning, Horizontal Banding                                    |
| Solid White  | Toner Leakage, Repetitive OPC, Mag Roller Defects                                      |
| Barber Pole  | Text Boldness, Side to Side Uniformity, Character Blasting                             |



Murphy's Law



Solid Black



Gray Scale



Solid White



Barber Pole

## How to Measure Repetitive Defects

- Find the repeating defect. Defects may appear as horizontal banding, dots, lines or hazing. Note that with BX/BXII cartridges, the repetitive defect will appear vertically on a letter size page and horizontally on legal or tabloid size pages. (See the next page for details regarding orientation of media as it exits the printer.)
- 2. Measure the distance between the defects. Interval measurements are provided in both inches and millimeters. To get an accurate measurement, measure from the top or bottom of the first defect to the top or bottom of the next

Example of Repetitive Ghosting Defect on BX/BXII printer **tabloid size paper**; note that tabloid size paper exits printer in a portrait orientation



#### Repetitive Defect Troubleshooting Guide

defect. Make sure you are measuring like defects. It is possible to have two sets of repetitive defects that overlap each other on the page.

3. Find the interval number in the table below and the corresponding component. Some probable causes of the defect are listed to help with troubleshooting. This is not an exclusive list. Some repetitive defects may be the result of a combination of factors. If you having trouble locating a defect, call Technical Support at the telephone numbers listed on the back of this manual.

Example of Repetitive Ghosting Defect on BX/BXII printer **letter size** paper; note that letter size paper exits printer in a landscape orientation



Measure the distance between the top of the first defect and the top of the next defect.

| Interval        | Component             | Probable Cause of Defect  |
|-----------------|-----------------------|---|
| @ 3.75" (94 mm) | OPC Drum              | OPC wear, OPC damage, OPC contact   |
| Intervals       |                       | elliptical drum rotation, OPC light exposure degradation, PCR defect        |
| @ 1.70" (43 mm) | Primary Charge Roller | PCR wear, PCR Contamination, toner properties                               |
| Intervals       |                       | poor electrical contact, low RH% conditions, dry paper                      |
| @ 2.48" (63 mm) | Mag Roller            | Mag roller wear, mag roller electrical contact, mag roller cleaning damage  |
| Intervals       |                       | mag roller bushing wear, doctor blade failure, toner properties,            |
|                 |                       | mag roller contamination  |
| @ 3.46" (88 mm) | Upper Fuser Roller    | Toner offsetting, fuser roller/pressure roller incompatibility,             |
| Intervals       |                       | upper fuser roller/lower pressure roller wear/contamination                 |
| @ 3.38" (83 mm) | Lower Pressure Roller | Toner/pressure roller incompatibility,                                      |
| Intervals       |                       | pressure roller wear/contamination (defect will appear on backside of page) |
| @ 2.40" (61 mm) | Transfer Roller       | Repeating interval of light print   |
| Intervals       |                       |   |

## **Troubleshooting Print Defects continued**

We recommend that you perform a comprehensive series of test prints to establish the performance standards of your cartridges utilizing Static Control's BX/BXII Imaging System Components. Listed below is a series of Anacom Smart Box<sup>®</sup> test targets that we regularly use in system evaluation. This test series will establish the normal print characteristics of the BX/BXII cartridge for comparison with your subsequent remanufactured cartridges. We further recommend that you retain this cartridge as your standard to simplify future performance verification.

| Print Defect     | Probable Cause of Defect   |
|------------------|--|
| Background       | Inadequate drum charging/erasing, OPC wear, PCR wear, toner properties,                    |
|                  | low RH% conditions, dry paper  |
| Ghosting         | Inadequate drum charging/erasing, OPC wear, PCR wear,                                      |
|                  | PCR contamination, low RH% conditions, toner properties,                                   |
|                  | dry paper, upper fuser roller (Toner Offsetting)   |
| Light Print      | Mag roller, electrical contacts, OPC wear, PCR wear, toner properties,                     |
|                  | high RH% conditions, damp paper, doctor blade  |
| Streaking/Lines  | Wiper blade (sharp-edged lines), Upper Fuser Roller, PCR contamination (vertical line),    |
|                  | missing/damaged mag roller felts (page edge line)  |
| Random Sprinkles | Recovery blade, mag roller felts   |
| Smudges          | OPC contamination, upper fuser roller, mag roller contamination                            |
| Toner Offsetting | Upper fuser roller, lower pressure roller, toner properties, PowerSave feature (BXII only) |

## **Page Orientation During the Printing Process**

Understanding the orientation of media as it travels through the imaging process of the printer can help in troubleshooting repetitive print defects. The BX/BXII engine supports several media sizes that exit the printer in both portrait and landscape orientations. Letter-sized media, for example, follows the printer paper path in a landscape orientation. Therefore, repetitive defects will appear horizontally if you are looking at the page in a landscape orientation. If you are looking at a letter-sized page in the portrait orientation, the defects will appear vertically. Legal- and tabloid-sized media exits the printer in portrait orientation.





Tabloid 11"x 17" portrait orientation



| First occurrence of print defect  |
|---|
|   |
|   |
| Primary Charge Roller (PCR) 1.7 inches (43 mm)  |
| Upper Delivery Roller 1.96 inches (50 mm) — — — — Registration Roller 1.96 inches (50 mm) — —                       |
| Transfer Roller 2.4 inches (61 mm)  |
| Fuser Pressure Roller 3.38 inches (83 mm)<br>Upper Fuser Roller 3.46 inches (88 mm)<br>OPC Drum 3.75 inches (94 mm) |
|   |



False toner low warnings should not occur in BX/BXII cartridges, and therefore can be puzzling when they do happen. A false warning can be caused by a number of problems involving the printer, cartridge, toner or a combination of all three. While the solution to toner low problems will vary from cartridge to cartridge, there are some preventative steps you can take.

## **Use the Correct Toner**

If you are having an ongoing problem with false toner low warnings, try changing the brand of toner you are using. In most of the cases we have seen, toner is the cause of the false warnings. In our testing of BX toners and through calls on our Tech Support line, we have found that several aftermarket toners will cause a high incidence of false toner low warnings.

Static Control's BX toners have been formulated and tested to work properly with the toner low sensing system. Based on testing and surveys of customers who use our toner exclusively, the occurrence of false toner warnings is less than one percent. And, in these instances, factors unrelated to toner contributed to the false warnings.

## **Ensure Electrical Contact**

Thoroughly clean all electrical contacts in the cartridge during your remanufacturing processes. Pay particular attention to cleaning the contact prongs on the end of the mag roller and its corresponding contact plate in the gear housing end plate to ensure optimum continuity. Then, apply a small amount of conductive lubricant to the metal contact. If the mag roller does not receive the proper voltage from the power supply, it will in turn affect the signal received by the toner low bar. *For detailed instructions regarding cleaning electrical contacts, refer to page* 45.



Clean toner, grease and debris from the contact prongs on the mag roller sleeve. Use a cotton swab dampened with isopropyl alcohol.



Each remanufacturing cycle, remove conductive grease from the metal contact in the gear housing end plate. Apply a small amount of conductive cartridge lubricant (Item Code: CON-CLUBE) to the contact.

#### How the Toner Low System Works

The toner low bar reads the positive portion of the AC voltage from the electromagnetic field around the mag roller. The toner provides a medium through which the AC voltage signal travels to reach the toner low bar. As long as the toner is present between the mag roller and toner low bar, the bar receives the signal. As the toner level between the bar and mag roller begins to drop, the signal also drops. Once the signal drops within a certain threshold, circuitry in the high voltage power supply triggers a toner low message that is sent to the printer interface board and is displayed on the printer control panel LED. If the toner is not providing a proper medium through which the signal can travel, a toner low message can be triggered even when the cartridge is full of toner.

## Prevent Damage to the Toner Low Sensor Bar

Use compressed air to clean the hopper instead of a toner vacuum. Forcing a vacuum attachment or toner funnel into the hopper through the toner port can inadvertently bend the toner low

bar away from the mag roller. In the BX/BXII cartridge the original distance between mag roller surface and toner low bar is .075". Increasing this distance by as little as .075" (a total distance of .150") can cause premature toner low warnings.



## Need Help? Call Technical Support

If, after following these preventative measures, you still have problems with false toner low warnings, contact Technical Support for additional troubleshooting advice.



#### **Imaging Systems**

| BXBGSYS-340B-G  | BX/QMS-860 Blue-Green OPC Drum/Gears, Toner, Wiper Blade           |
|-----------------|--|
|                 | (BXBGDRUM, BX340B, BXBLADE)  |
| BX2BGSYS-400B-G | BXII/LJ4V Blue-Green OPC Drum/Gears, Toner, Wiper Blade            |
|                 | (BXBGDRUM, BX2-400B, BXBLADE)                                      |
| UPBX2SYS        | UltraPrint <sup>™</sup> BX/BXII OPC Drum/Gears, Toner, Wiper Blade |
|                 | (UPBXDRGR, BX2-400B, BXBLADE)                                      |
|                 |  |

#### **Toners - Bottles, Bulk, Buoys & Bags**

 BX340B
 BX/QMS-860 MicroGraphics I, 340g Bottle

 BX2-400B
 BXII/LJ4V MicroGraphics I, 400g Bottle

 All Toners are Available in Bulk, Beacon Buoys, and 10/20 lb Per-Fill Bags - Call for Quotes

#### **Toner Kits**

| BXTSKIT  | BX/QMS-860 Toner/Seal Kit (BX340B, BXGSAPK)  |
|----------|--|
| BX2TSKIT | BXII/LJ4V Toner/Seal Kit (BX2-400B, BXGSAPK) |

#### Drums

BXBGDRGR BX/QMS-860 Blue-Green OPC Drum/Gears UPBXDRGR UltraPrint<sup>™</sup> BX/BXII OPC Drum/Gears

#### PCRs

 BXRMPCR
 BX/QMS-860 Remanufactured PCR (on exchange basis)

 ICBXRMPCR
 One Cycle BX/QMS-860 Reman PCR (on exchange basis)

Call for PCR Imaging System Package Pricing.

We now have two programs available for our remanufactured PCRs. With our 15 Cycle Program, PCRs can be recoated three times. Each recoating is good for up to five cartridge cycles, for a total of 15 cartridge cycles. We also have a single cycle multi-coating program, which involves recoating the PCR for one cartridge cycle, then recoating it again for another single cartridge cycle. As long as the PCR remains undamaged, this process can be repeated indefinitely. Also, we buy recoatable PCRs. Call your Sales Representative for details.

#### **Blades - Tools, Kits & Supplies**

| BXDBLADE    | BX/QMS-860 Doctor Blade                              |
|-------------|--|
| PRECB-BX    | BX/BXII PolyBlade <sup>™</sup> Recovery Blade        |
| WXRBIKIT    | 5Si Recovery Blade Installation Kit (for BX)         |
| RBITOOL-PBT | PolyBlade <sup>™</sup> Recovery Blade Tool - Tabloid |
| BXRECBLADE  | BX/QMS-860 Recovery Blade                            |
| BXRBASM     | BX/QMS-860 Recovery Blade Assembly                   |
| BXBLADE     | BX/QMS-860 Wiper Blade                               |
| SEKTOOL     | Square Ended Knife Tool (with 3 knife blades)        |
| SE3PAK      | Square Ended Scraper Blades (3 per pack)             |
|             |  |

#### Bags

| 5009521 | Extra-Length Foil Bag (9.5" x 21") |
|---------|------------------------------------|
| 5001121 | Extra-Length Foil Bag (11" x 21")  |
| 6001121 | Custom Printing Service, Foil Bag  |

#### **Cartridge Parts, Tools & Supplies**

| FSTOOL     | Felt/Foam Scraper Tool (#1 handle, 3 blades)       |
|------------|--|
| FSKNIFE    | Felt/Foam Scraper Tool Knife (3 blades for FSTOOL) |
| BXDBSFOAM  | BX/QMS-860 Doctor Blade Sealing Foam               |
| BXMRFELT   | BX/QMS-860 Mag Roller Felt                         |
| XP15DSFELT | Fuji-Xerox XP15/20, BX Drum Shutter Felt           |
|            |  |

#### **Packaging Supplies**

| 4VBOX    | 4V/BX Cartridge Box                        |
|----------|--|
| 4VINSERT | 4V/BX Cartridge Box Insert                 |
| BPTAPE   | Brown Paper Tape (2" x 180' 24 rolls/case) |

#### Seals & Supplies - Gasket Sealing Assembly

| BXGSA    | BX/QMS-860 Gasket Sealing Assembly                |
|----------|---|
| BXGSAKIT | BX/QMS-860 Gasket Sealing Assembly Kit            |
| BXGSAJIG | BX/QMS-860 Gasket Sealing Assembly Hopper Jig     |
| BXGSAPK  | BX/QMS-860 Gasket Sealing Assembly Pack           |
| GSATOOL  | Gasket Sealing Assembly Installation Tool         |
| CSBTOOL  | Curved Scraper Blade Tool                         |
| CSBKNIFE | Curved Scraper Blade Knife (3 blades for CSBTOOL) |
| BXOEMTAB | BX/QMS-860 OEM-Type Seal Pull Tab                 |
|          |   |

### Static Control Product Information





Technical Bulletins

#### **Product Instructions**

|    | 3  | IIISi/4Si Cutting Tool Kit                                   |
|----|----|--|
|    | 36 | IIISi PCRConnection <sup>™</sup>                             |
|    | 6  | 4L/PC330 Perimeter Adhesive Seal Starter Kit                 |
|    | 41 | 4L Doctor Blade Repair Foam Installation Kit                 |
| BX | 48 | BX/BXII Gasket Sealing Assembly Installation Kit             |
| BX | 52 | BX/BXII Doctor Blade Sealing Foam Replacement                |
| BX | 59 | BX/BXII Seal Pull Tab  |
| BX | 33 | Drum Shutter Felt Replacement (SX, 4L, BX, XP15/20)          |
|    | 8  | IBM Wiper Blade Tool   |
|    | 9  | IBM Hopper Cover   |
|    | 26 | LJ4 Mag Roller Felt Replacement Kit                          |
|    | 27 | LJ4 Mag Roller Sealing Blade Installation Kit                |
|    | 28 | LJ4 Felt O-Ring Washer Installation Kit                      |
|    | 29 | LJ4 Doctor Blade End Foam Installation Kit                   |
|    | 30 | LJ4 Doctor Blade Sealing Foam                                |
|    | 31 | LJ4 Screw Hole Repair Kit                                    |
|    | 4  | LX Hi-Flow <sup>™</sup> Gasket Sealing Assembly Installation |
|    | 17 | LX Wiper Blade Installation Kit                              |
|    | 38 | Mag Roller Felt (PC330, 310, 320, 330, 530, 550, 770)        |
| BX | 39 | Mag Roller Felt (LX/FX, BX/BXII)                             |
|    | 34 | Mag Roller Felt (SX, IIISi/4Si)                              |
|    | 50 | PC330 Doctor Blade Repair Foam                               |
|    | 18 | Adhesive ProSeal <sup>™</sup> Kit                            |
| BX | 19 | Recovery Blade Installation Kit                              |
|    | 51 | SP101 Developer Sleeve Replacement                           |
|    | 40 | XP5/10 Seal Gasket Sealing Assembly Installation Kit         |
|    | 45 | XP5/10 Doctor Blade End Foam                                 |
|    | 46 | XP5/10 Doctor Blade Sealing Foam                             |
|    | 43 | XP15/20 Primary Corona Wire                                  |
|    | 57 | XP15/20 Adhesive ProSeal <sup>™</sup> Kit                    |
|    | 44 | XP15/20 Transfer Corona Wire                                 |
|    | 61 | 5Si Drum Axle Tool Kit                                       |
|    | 62 | 5Si Sealing Channel Rail Foam                                |
|    | 64 | 5Si Sealing Channel End Foam (Open/Closed)                   |
|    | 66 | 5Si Drum Axle Retaining Ring                                 |
|    | 67 | 5Si Recovery Blade Installation Kit                          |
|    | 68 | 5Si Drum Shutter Felt  |
|    | 69 | 5Si Felt O-Ring Washer Installation Kit                      |
|    | 70 | 5Si Drum Wiper Felt  |
|    | 71 | 5Si Wiper Blade Sealing Foam                                 |
|    | 72 | 5Si Wiper Blade End Felt and End Foam                        |
|    | 73 | 5Si Recovery Magnet Assembly Installation                    |

## Keep Up-to-Date with Static Control's System Support Series Technical Literature

The System Support Series was exclusively developed by Static Control's scientific and engineering staff to deliver the information you need to build better cartridges and a more successful business.

*Technical Bulletins* keep you informed of technical issues that affect the way you remanufacture cartridges.

*Remanufacturing Instructions* provide in-depth reference information on the entire

cartridge system. Fully illustrated *Product Instructions* guide you step-by-step through component replacement procedures.



Product Instructions

| 74 | 5Si Mag Roller Felt           |
|----|-------------------------------|
| 75 | 5Si Mag Roller Sealing Blade  |
| 76 | 5Si Doctor Blade Sealing Foam |
| 77 | 5Si Doctor Blade End Foam     |
| 78 | 5Si Cartridge Clip            |
|    |                               |

#### **Remanufacturing & Reference Guide**

| BX 14 | Canon LBP-BX/BXII (4V) Cartridge   |
|-------|------------------------------------|
| 42    | Canon LBP-EX (LJ4) Cartridge       |
| 32    | Canon-LBP-NX (IIISi/4Si) Cartridge |
| 2     | Canon-LBP-PX (4L) Cartridge        |
| 53    | Canon LBP-WX (5Si) Cartridge       |
| 60    | Canon LBP-VX (5P) Cartridge        |
| 1     | Fuji-Xerox XP 5/10 (P1) Cartridge  |
| 5     | Fuji-Xerox XP15/20 Cartridge       |
| 10    | Xerox 5018 Dry Ink Cartridge       |
|       |                                    |

#### **Technical Bulletins**

| 20 | IIISi/4Si Technical Toner Analysis                    |
|----|---|
| 24 | IIISi/4Si Sealing Channel Modifications               |
| 25 | CartridgeLube <sup>™</sup> Saves Gears and Cartridges |
| 7  | Compressed Air Cleaning Systems                       |
| 12 | LJ4/EX Internal Hopper Damage                         |
| 15 | LX Toner Starvation                                   |
| 21 | Microfine Toner Data Analysis Guide                   |
| 35 | Photoreceptors  |
| 11 | IIISi/4Si Primary Charge Roller Replacement           |
| 22 | System Development is the Key                         |
| 16 | The Technology of PCRs                                |
| 23 | What We Test and What it Means                        |
|    |   |

#### **User and Maintenance Manuals**

| 13 | LJ4 Automated Cartridge Splitting System User's Manual   |
|----|--|
| 47 | NX, SX, EX Cartridge Splitting System Maintenance Manual |
| 65 | 5Si Cartridge Splitting System User's Manual             |

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The development of cartridge imaging systems, such as the BX Imaging System, is the primary mission of our cartridge systems laboratory and toner development laboratory. Through extensive testing and research, we develop the optimum combination of matched components for each cartridge system. Our engineering and manufacturing expertise provides us with total control in design, quality and development to produce products from the ground up. The result is a system of components that seamlessly work together in each designed cartridge application.

This dedication and commitment results in guaranteed integrated cartridge systems that Static Control fully supports, allowing you to quickly attack new market opportunities with complete confidence in the reliability and performance of your cartridges.

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